

# infocus

A Newsletter for Avesis  
Vision Care Providers

## New Groups For 2008

Please join us in welcoming the following new groups to the Avesis Advantage plans. Members covered under these plans will typically present with the Avesis member identification card. (Look inside for the re-designed Avesis member ID card.)



**Baptist HealthCare** is a new group in Louisville, KY whose 7,000 members are effective January 1, 2008. This group has selected Avesis Advantage Plan 924NC.

**Iowa State University** whose 3,500 members will be effective February 1, 2008 has selected Avesis Advantage Plan 9133.

**State of Iowa** whose 3,000 members will be effective April 1, 2008 has selected Avesis Advantage plan 963NC.

**Catapult Learning** with 1,000 members and Educate Corp with 690 members are two new groups located in Baltimore, MD and are effective January 1, 2008. These groups have selected Avesis Advantage Plan 924.

**Many other groups have joined the Avesis Advantage plans. Please contact Provider Services at (800) 952-6674 to hear about the new groups in your area.**

## Provider News and Online Videos

The Avesis website has a new section dedicated to keeping our providers up to date on the latest Avesis news, new groups and other important changes. We have also developed a video section to step through our current web technologies.

Access the news page and videos from the provider pull down menu located on the [avesis.com](http://avesis.com) website. Avesis' Provider Manual and Cultural Competency Program are available online as well.

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# New Vision Care Partners For 2008

Avesis is extremely proud to announce a few of our new vision partners. Members covered under these plans will present with their Health Plan identification card. For your convenience, a sample of each card is represented below.



## CARE IMPROVEMENT PLUS

*Specialized care for Medicare beneficiaries*



## GEHA

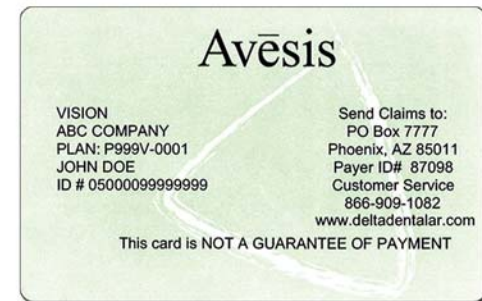
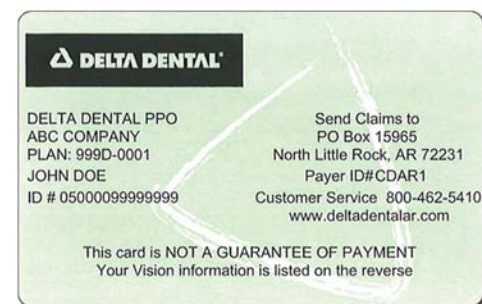
Avesis will be administering the vision benefit for members of GEHA Health Plans, GEHA Connection Dental Federal, and GEHA Connection Dental Plus. Effective January 1, 2008, members will be eligible to receive benefits under Avesis Plan 9004. Members are eligible for a routine eye exam, covered in full, after their \$25 co-pay; materials may be purchased at a discount. Eligibility should be verified in advance by visiting the Avesis website at [www.avesis.com](http://www.avesis.com) or by calling the Avesis Interactive Voice Response System (IVR) at 866-234-4806. See sample ID card below and the benefit description to the right.

## Care Improvement Plus

Care Improvement Plus (CIP): Avesis will continue to provide routine vision benefits to the members of Care Improvement Plus. Members are located in Maryland, South Carolina, Georgia, Texas, Missouri, and Arkansas. They will present with a "Care Improvement Plus" Identification Card with the Avesis phone number on the back. A sample of the ID card and benefit design is included in this newsletter for your convenience. Benefits vary depending on which plan the member is enrolled. PLEASE NOTE: benefits have changed from 2007. The new benefits are effective January 1, 2008. Verification of eligibility may be done using the Avesis website or IVR. See sample ID card below and the benefit description to the right.

## Delta Dental

Delta Dental of Arkansas is a large insurance provider in the state of Arkansas with growth potential of over 400,000 members within the next year. This group will present their Avesis Member Identification Card. A sample of the card is shown below for your convenience. Please note that benefits to these enrollees will vary based on the benefit plan selected. These benefits can be verified through our website or our IVR system. See sample ID card below and the benefit description to the right.



## New Partner Benefits

### GEHA

#### Benefits

Eye Examination (Once every 12 Months)  
Spectacle Lenses  
Standard Single Vision  
Standard Bifocal  
Standard Trifocal  
Non-Standard Lenses  
Lens Options  
Frame  
Contact Lenses  
LASIK

#### Avesis Network

Covered in full after \$25 co-pay  
Members will pay no more than \$35  
Members will pay no more than \$50  
Members will pay no more than \$65  
20% off the providers retail fees  
20% off the providers retail fees  
Save 20% - 50% off of the retail fees  
10% - 20% off of the provider retail fees  
7% - 25% off of the provider's advertised price

## Care Improvement Plus

Plan Name	Exam Co-pay	Materials Co-pay	Frequency E/L/F/CL	Material Allowance
Silver	\$10	\$0	12/12/12/12	\$200 allowance every year
Gold - MD/GA/SC	\$25	\$10	12/12/12/12	\$150 allowance every year
Gold - TX	\$10	\$10	12/12/12/12	\$150 allowance every year
Gold - AR/MO	\$30	\$10	12/12/12/12	\$150 allowance every year
Platinum	\$10	\$10	12/12/12/12	\$150 allowance every year

## Delta Dental

Plan	Exam Co-pay	Materials Co-pay	Frequency E/L/F/CL	Frame Benefit (Wholesale)	Contact Lens Benefit
976	\$10	\$25	12/12/24/12	\$35	\$110
939	\$10	\$25	12/12/24/12	\$45	\$110
924	\$10	\$10	12/12/24/12	\$50	\$130
927	\$10	\$10	12/12/12/12	\$50	\$130

## Provider Changes

Requests to change or update your location, provider, or tax payer information must be submitted to Avesis in writing on the provider's letterhead stating the effective date for the change and signed by a person authorized to make those changes. For your convenience, you may choose to utilize the "Provider Information Change Form" located on our web site at [www.avesis.com](http://www.avesis.com).

## Expired Credentialing Materials

Optometrists' licenses in various states expired on 12/31/07. Providers are reminded that as their dated credentialing materials renew, for example state license, DEA certificate, and proof of professional liability coverage, to forward them without delay via secure fax to Avesis Provider Credentialing at (866) 673-2381 to avoid a possible interruption in the delivery of services to our members.



## New Avesis Member ID Card

Avesis has introduced a new ID card for our vision care members. Beginning July 2007, all new Avesis groups will receive the new ID card. Existing members will continue to use their old cards as their information remains unchanged.

The front of the card provides information specific to the member's plan including co-pay amounts, effective date, member number, and plan number. The back of the card includes information on contacting Avesis and the Avesis claims address.

## Advantage Billing Codes

As a reminder, please make sure that the appropriate CPT is utilized for billing member examinations to Avesis. All applicable ICD-9 codes should be populated as well.

- Routine Eye Health Exam – 92002-92014
- Spectacle Lens Dispensing – 92340-92342
- Contact Lens Fitting & Dispensing – 92310-92313
- Frame In-Selection – V2020
- Frame Out-Selection – V2025
- Single Vision Lenses – V2199
- Bifocal Lenses – V2299
- Trifocal Lenses – V2399
- Progressive Lenses – V2781
- Contact Lenses Non-Disposable – V2500-V2523
- Contact Lenses Disposable – V2599
- LASIK Surgery (when covered) – S0800



## Claims Submission

Avesis preferred providers have the option of filing claims to Avesis in real time via our website, [www.avesis.com](http://www.avesis.com). Assistance can be obtained by calling our Provider Services Department or by accessing instructional videos online at [www.avesis.com](http://www.avesis.com). Of course, CMS/HCFA 1500 claim forms can be completed and mailed to the following address:

**Avesis Third Party Administrators**  
P.O. Box 7777  
Phoenix, AZ 85011-7777

## Member Eligibility Verification

Avesis makes available three ways for our contracted providers to verify member eligibility:

- 1 IVR available anytime at (866) 234-4806**
- 2 The Avesis Internet site anytime at [www.avesis.com](http://www.avesis.com)**
- 3 Contact Customer Service at (800) 952-6674**

In the event that a member does not come up on the web or IVR inquiry, the provider is asked to contact Avesis Customer Service for assistance. We will contact the health plan or employer group directly to supply you with the most up to date eligibility information on the member. Please note that it is not necessary to verify eligibility for members covered under various discount plans.

Customer Service Hours: Monday through Friday - 7:00 A.M. to 5:00 P.M. MST

TEMP-RETURN SERVICE REQUESTED

# Avesis

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